

Renaissance Amsterdam Hotel – Change Navigator

DISCOVER THIS WAY

Are you passionate about driving transformation and supporting organizations through change in a dynamic and innovative environment?

Would you like to be part of a team that is essential to navigating change and creating positive impact in a fast-paced industry?

The Renaissance Amsterdam Hotel is looking for a **Change Navigator** to join our team!

What are my responsibilities?

As a Change Navigator, you will be at the forefront of supporting our transformation efforts across the Renaissance Amsterdam Hotel. You will work closely with leadership from various departments to drive engagement and ensure high standards of excellence. You will identify opportunities to drive continuous improvement and fostering a culture of innovation, collaboration, and growth. Additionally, your role will include administrative tasks such as organizing meetings, tracking progress, preparing reports, and maintaining proper documentation.

In this role, you will also be involved in guest relations, ensuring that the guest experience aligns with the hotel's standards. You will assist in addressing guest feedback and concerns, collaborating with departments to resolve issues, and ensuring a seamless and positive experience for all guests. Your proactive approach to improving both internal processes and guest satisfaction will play a key role in the hotel's ongoing success.

Furthermore, as a community-oriented individual, you will play a crucial role in building connections within the team, engaging with local initiatives, and fostering a sense of belonging and support both within the hotel and in the broader community.

What makes you the perfect fit?

- You have excellent communication and interpersonal skills.
- You have a strong interest in organizational development.
- You are proactive, resourceful, and detail-oriented, with a talent for solving problems and managing projects.
- You are adaptable, flexible, and comfortable working across various teams.
- You have the ability to work under pressure, prioritize tasks, and meet deadlines.
- Native Dutch proficiency and excellent English skills are required for this role.

What do you get in return?

- A competitive salary and benefits package.
- A professional and stimulating work environment with hands-on experience in a large-scale transformation project.
- An international and dynamic team, working together to drive change and excellence.

- Personal coaching to support you in your day-to-day role and numerous development and training opportunities.
- Special Associate Rate discounts available for Marriott products worldwide.
- Access to our TakeCare program, which includes fun workshops, training sessions, charitable work, and more.
- Opportunities for career growth and advancement within Marriott International.
- As part of our culture, we celebrate recognition and organize social activities, such as our Associates Appreciation Week, yearly staff party, and team outings.

Transformation on the way...

An exciting opportunity awaits you at the Renaissance Amsterdam Hotel, located in one of Europe's most dynamic cities. Our hotel is undergoing a significant transformation, with newly renovated guest rooms, public spaces, and a brand-new bar, restaurant, and rooftop bar & terrace. The hotel will expand from 402 to 500 rooms, and a new conference center will be added. This investment highlights our focus on sustainability, aiming to enhance the city of Amsterdam and provide an exceptional experience for both our guests and employees.

Visit the following page to learn more: [Renovation Information | Renaissance Amsterdam Hotel](#) Renaissance Amsterdam Hotel is an equal opportunity employer.